Important Notice: October 2026 Statement Processing Delay

Dear Valued Customer,

We recently experienced a statement processing issue involving our third-party service provider that affected October 2026 month-end statements. As a result, October statements were not generated for online viewing, and duplicate June 2026 statements were printed in error. We sincerely apologize for any confusion or inconvenience this may have caused. Our service provider has identified the issue and implemented the necessary corrections.

What to Expect

- **Online statements:** October 2026 statements are expected to be available through online banking beginning Thursday, November 5th, 2026.
- **Mailed statements:** October 2026 paper statements are being processed for mailing and are expected to arrive in the coming days.

We appreciate your patience and understanding as we work to ensure you receive your October statement.

If you have any questions or need assistance accessing your statement, please contact the Bank.

Thank you for banking with us.