

Customer Responsibilities

You are responsible for accessing, opening and reading your documents at your earliest convenience. These contain important and legally binding information and/or disclosures. You are responsible for promptly notifying Summit National Bank if any documents you receive are incomplete, unreadable or inaccessible. You agree to immediately notify Summit National Bank of any changes to your email address.

Email will sometimes get accidentally collected in a junk mail/spam mail folder by your email/internet service provider. Simply uncheck the email folder containing Summit National Bank. Unmarking the email will usually let your email be received to your "Inbox".

You understand that you have a duty to exercise reasonable promptness in examining the eStatement which includes your cancelled checks for unauthorized signatures, alterations, forgery, posting errors, etc.. The state of limitations governing these responsibilities will commence at the time the Bank sends you the email notification that your eStatement is available. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared as outlined in our EFT Disclosure.